



Four Seasons Hualalai Resort 2024 Resort Fees and Peak Season Policy Information

(as of 12/11/23)

Only Registered Rental Guests who pay Resort Fees have access to Four Seasons Hualalai amenities.

For questions regarding Resort Fees and policies, please contact Club Concierge directly at **(808) 325-8450**.

Following is information about limitations of access to amenities during some Seasons.

Four Seasons Hualalai establishes their resort fee rates and policies.

Kema Kama is a third party and has no control or influence over the Four Seasons Hualalai policies or fees.

RESORT FEE SCHEDULE 2024

Dates	Season	Chaise Lounge Policy in Effect (see below)	Restaurant Reservations Limitations in Effect (see below)	Daily Resort Fee Per Person Age 14 and older	Daily Resort Fee Per Child Ages 5-13 (no fees for children under 5)
01/04/24 – 03/08/24	PEAK	YES	YES	\$112	\$56
03/09/24 – 04/06/24	PEAK OF PEAK -- <i>Spring Break</i>	YES	YES	\$168	\$84
04/07/24 – 06/20/24	SHOULDER	NO	NO	\$72	\$36
06/21/24 – 08/17/24	PEAK	YES	YES	\$168	\$84
08/18/24 – 11/21/24	SHOULDER	NO	NO	\$72	\$36
11/22/24 – 11/29/24	PEAK OF PEAK - <i>Thanksgiving</i>	YES	YES	\$168	\$84
11/30/24 – 12/19/24	SHOULDER	NO	NO	\$72	\$36
12/20/24 – 01/04/25	FESTIVE	YES	YES	\$224	\$112

RESORT POLICIES

1. POOL USE POLICY

All resort pools and related services (towel service, spritzes and other special touches) are available to all Registered Rental Guests for the days they have paid resort fees.

POOL DECK CHAISES POLICY

For Rental Guests paying resort fees: Chaise lounges beyond the pool decks and located on the beaches and lawn areas are available on a first come, first serve basis - and as directed by pool staff. Note: **Pool deck chaises lounges are reserved for the Four Seasons Hotel guests and Hualalai homeowners only.**

RESORT REGISTRATION

- Rental Guests are required to register with the Four Seasons Club Concierge prior to arrival, whether paying for resort fees or not. Kema Kama initiates the registration process for our Rental Guests and then Club Concierge will communicate directly with the Rental Guests via email to begin the registration process.
- Should Rental Guests not submit completed paperwork with photos of each guest to Club Concierge prior to arrival, guests will be immediately escorted upon arrival to the Four Seasons Club Concierge office to have their photos taken upon arrival at their rental property. For your comfort and convenience, we encourage you to complete and submit your registration paperwork, including all photos, and your credit card information to Club Concierge prior to your arrival.

RESORT FEES AND OPTIONS

1. When Rental Guests choose to pay resort fees, those fees are processed by the Club Concierge at the time of registration.
2. The benefit of completing and submitting your registration information and photos to Club Concierge in advance is that they will assist you with: transportation to/from the airport, off-property dining reservations, resort reservations, tee times, spa appointments. etc. Unfortunately, you will not be assisted by Club Concierge for any matter until they have your credit card on file and your completed registration paperwork and photos are submitted.
3. **OPT IN FOR THE ENTIRETY OF YOUR STAY**
This option gives Rental Guests access to resort amenities and restaurants during all seasons as stated above. All guests staying at the rental property are required to pay for any and all OPT IN days as a group.
4. **OPT IN FOR CONSECUTIVE DAYS (2-day minimum)**
Rental Guests have a one-time opportunity to “OPT IN” to pay Resort Fees for a minimum of two **CONSECUTIVE DAYS**. On those selected days, you will have access to resort amenities mentioned above. All the guests staying at the rental property are required to pay for any and all OPT IN days as a group.

On the days that Guests are not paying Resort Fees, you will NOT have access to the resort amenities. The beaches are public and are available to all Rental Guests. Resort restaurants are open to the public during non-festive dates.

5. **OPT OUT FOR YOUR ENTIRE STAY**
Rental Guests may “OPT OUT” entirely and not pay any Resort Fees. You will NOT have access to any resort amenities. Beaches are public and available to all Rental Guests. All Kema Kama rental properties have beach chairs, coolers and beach towels available. Should ground transportation be needed to/from the Kona Airport, Kema Kama can recommend a town car service so that those arrangements may be made in advance.
6. **OPT OUT ON THE DAY OF ARRIVAL ONLY.** We suggest this as cost saving idea as most guests limit their activity to relaxing, having a meal and unpacking on their first day.