



Four Seasons Hualalai Resort 2020 Resort Fees and Peak Season Policy Information

(as of 11/15/19)

**Important Note: Four Seasons Hualalai alone establishes their resort fee rates and policies and the resort may change them at its discretion at any time.
Kema Kama has no control or influence over the Four Seasons Hualalai policies or fees.**

Only Registered Rental Guests who pay Resort Fees have access to Four Seasons Hualalai amenities.

For questions regarding Resort Fees and policies, please contact Club Concierge directly at **(808)325-8450**. We have included information here about limitations of access to amenities during some Seasons.

RESORT FEE SCHEDULE 2020

Dates	Season	Chaise Lounge Policy in Effect (see below)	Restaurant Reservations Limitations in Effect (see below)	Daily Resort Fee Per Person Age 14 and older	Daily Resort Fee Per Child Ages 5-13 (no fees for children under 5)
1/4/20 – 3/13/20	PEAK	YES	YES	\$100	\$ 50
3/14/20 – 4/10/20	PEAK OF PEAK -- <i>Spring Break</i>	YES	YES	\$150	\$ 75
4/11/20 – 6/12/20	SHOULDER**	YES	NO	\$ 65	\$32.50
6/13/20 – 8/14/20	PEAK -- <i>Summer</i>	YES	YES	\$100	\$ 50
8/15/20 - 11/20/20	SHOULDER**	NO	NO	\$ 65	\$32.50
11/21/20 – 11/27/20	PEAK -- <i>Thanksgiving</i>	YES	YES	\$100	\$ 50
11/28/20 – 12/18/20	SHOULDER**	NO	NO	\$ 65	\$32.50
12/19/20 – 1/3/21	FESTIVE	YES	YES	\$200	\$100

****SHOULDER SEASON:** No limitations or restrictions to access any of the resort restaurants or resort amenities.

RESORT POLICIES 2020

1. POOL DECK AND CHAISE LOUNGE POLICY Seasons: Peak, Peak of Peak and Festive

All resort pools and related services (towel service, spritzes and other special touches) are available to all Registered Rental Guests for the days they pay resort fees.

Limitations to pool seating: All chaise lounges located on the beaches and lawn areas beyond the pool decks are available to Registered Rental Guests on a first come, first serve basis - and as directed by pool staff. Chaise lounges on the pool decks are reserved for the Four Seasons Hotel guests and Hualalai homeowners only.

2. DINING POLICIES Seasons: Peak and Peak of Peak (does not include Festive)

- All resort restaurants are public and no resort fees are required during this season.
- Resort dining reservations are accepted two weeks prior to your arrival date.

3. DINING POLICY **Season: Festive Season Limitations for dining reservations**

- Rental Guests who pay Resort Fees are allowed to make dining reservations during the Festive Season. Preferred seating times at the resort restaurants are reserved for the Four Seasons Hotel guests and Hualalai homeowners only. Club Concierge will provide rental guests with a detailed Festive Brochure with the seating times available to Rental Guests.
- All resort restaurants are closed to the public during Festive Season.

RESORT REGISTRATION INFORMATION

- When Rental Guests choose to pay resort fees, they are required to complete their registration with the Four Seasons Club Concierge prior to arrival. Kema Kama initiates the registration process for our rental guest guests, and then Club Concierge will communicate directly with the Rental Guests via email to begin the registration process.
- Should Rental Guests not submit completed paperwork with photos of each guest to Club Concierge prior to arrival, every guest must be personally escorted to the Four Seasons Club Concierge office to have their photos taken upon arrival at their rental property. For your comfort and convenience, we encourage you to complete and submit your registration paperwork, including all photos, and your credit card information to Club Concierge prior to your arrival.
- An additional benefit of completing and submitting your registration information and photos to Club Concierge in advance is that they will assist you with: transportation to/from the airport, off-property activities and off-property dining reservations, resort reservations, tee times, spa appointments. etc.
- Unfortunately, you will not be assisted by Club Concierge for any matter until they have your credit card on file, and your completed registration paperwork and photos are submitted.

RESORT FEES OPTION

1. OPT IN FOR THE ENTIRETY OF YOUR STAY

This option gives rental guests access to resort amenities and restaurants during all seasons as stated above. All guests staying at the rental property are required to pay for any and all OPT IN days as a group.

2. OPT IN FOR CONSECUTIVE DAYS (2-day minimum)

Rental Guests have a one-time opportunity to “OPT IN” to pay Resort Fees for a minimum of two **CONSECUTIVE DAYS**. On those selected days, you will have access to resort amenities mentioned above. All the guests staying at the rental property are required to pay for any and all OPT IN days as a group.

On the days that Guests are not paying Resort Fees, you will NOT have access to the resort amenities. The beaches are public and are available to all Rental Guests. Resort restaurants are open to the public during non-festive dates.

3. OPT OUT FOR YOUR ENTIRE STAY

Rental Guests may “OPT OUT” entirely and not pay any Resort Fees. You will NOT have access to any resort amenities. All resort restaurants are public and may be used without paying Resort fees when you opt out **with the exception of festive season dates (see above)**. Beaches are public and available to all Rental Guests. All Kema Kama rental properties have beach chairs, coolers and beach towels available. Should ground transportation be needed to/from the Kona Airport, Kema Kama can recommend a town car service so that those arrangements may be made in advance.

4. OPT OUT ON THE DAY OF ARRIVAL ONLY. We suggest this as cost saving idea as most guests limit their activity to relaxing, having a meal and unpacking on their first day.

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